

Wavepoint Studios - InstallShield Training Course Licensing Models

There are two types of licensing available for the training courses. USB and Machine licenses. There is no difference in price between the two.

USB License (shipped only)

The license is held on a USB flash drive. This allows you to install a course on multiple computers, but the course will only work on the computer that the USB flash drive is plugged into.

Pros: It's convenient.

Cons: The license files on the USB stick can become accidentally erased if a user forgets and tries to store company files on the device. In that case, you would need to send the USB stick back to Wavepoint Studios, the license would be reinstalled on the USB stick and it would be sent back to you.

Machine License (shipped or downloaded)

This type of license ties a course to the machine it's installed on. The procedure is that you install the course, run the course launch program, run the first movie in the course and it will create an email that contains information specific to the machine. You click Send on the email, I receive it, then I generate an unlock code and email it back to you. You then run the course launch program again, run the first movie, enter the unlock code and the course is activated. From then on you don't have to do anything else.

Pros: There is no USB flash drive to deal with.

Cons: You DO have to go through an activation procedure. Also, if you have to reformat a hard drive or a swap out a piece of hardware on the machine, you MAY have to go through the activation procedure again. However, it's not a problem. I will still send you another unlock code. This is not a problem during the day as I am always at the computer. I also have the computer on during the evening just to service activation emails, but if you send the email in the middle of the night (for me), then you will have to wait until the morning to receive the code.

It bothers some people that I don't have an activation server. The reason is that 80% of customers choose USB license so they don't have to mess with activation. Having an activation server for the other 20% is an added expense and I work to keep the cost of the courses low.

If your organization has a restriction on employees using USB flash drives, then you will need to specify the machine license when ordering.